



SEAPORT PAW LLC
GROOMING WAIVER, AGREEMENT AND RELEASE

Prior to grooming your pet at Seaport Paw LLC ("SP"), we ask you to review and agree to the following:

- 1. SP has my permission to take all necessary steps it feels is appropriate for the well-being of my pet. Should SP determine, at its sole discretion, that veterinary care is warranted, I agree to pay all associated fees and costs. If my dog's veterinarian is not readily accessible, SP is authorized to use a veterinarian of its choice. SP will not be responsible for any conditions or problems discovered during grooming. Should veterinary care be necessary as a result of any services rendered by SP, SP must be notified within 48 hours of such care. Reimbursement for such care will be at the sole discretion of SP.
- 2. SP shall not be held liable for any after-grooming effects of de-matting clipping procedures or problems uncovered on a badly matted or otherwise neglected coat including, but not limited to: itchiness, skin redness or self inflicted irritations/abrasions from excessive external rubbing. I understand that time and costs associated with de-matting are unpredictable and subject to the particular condition of my dog; consequently, I agree to pay whatever fees are incurred as a result of de-matting. Whether a dog is "matted," furthermore, is at the sole determination of SP.
- 3. I understand that while under the care of SP, my dog will be interacting with other dogs and people and that there can be a chance of injury herein. I understand that there is some risk of injury to my dog while undergoing the grooming process, and I agree that SP will not be liable for any claims of injury, illness, damage, or death to my dog while in their care.
- 4. I agree to pay all costs for the grooming of the dog including, but not limited to, special handling requirements, de-matting, and fees due for late drop-off, pick-up or missed appointments, and I understand that no refunds will be available.
- 5. SP reserves the right to refuse to groom any dog for the health and safety of the groomer and the dog. Services may be discontinued or refused if SP determines that a dog presents an unsafe condition. Such conditions include, but are not limited to: behavior issues, health problems, age, fleas or parasites.
- 6. I agree to inform SP prior to grooming if the dog has ever bitten any human or another dog or has any aggressive tendencies whatsoever. In the event that my dog causes injury or death to another dog or person while in the care of SP, I indemnify and hold harmless SP from any action which may be brought against it, and for any defense, settlement, or judgment entered against it resulting from such action of my pet.
- 7. I attest to the fact that all licenses and vaccinations for my dog, as required by New York City and the State of New York, are current and up-to-date. I also authorize my veterinarian to share the medical records of my dog with SP and with other veterinarians.
- 8. I affirm that I am the rightful legal owner of the dog for which services are rendered.
- 9. I hereby expressly waive and release any and all claims, now known or hereafter known against SP, and its officers, directors, employees, agents, contractors, affiliates, members, successors, and assigns



(collectively, "Releasees"), arising out of or attributable to any services, whether arising out of the negligence of SP or any Releasees or otherwise. I covenant not to make or bring any such claim against SP or any other Releasee, and forever release and discharge SP and all other Releasees from liability under such claims.

10. I shall defend, indemnify, and hold harmless the Company and all other Releasees against any and all losses, damages, liabilities, deficiencies, claims, actions, judgments, settlements, interest, awards, penalties, fines, costs, or expenses of whatever kind, including attorney fees, fees and the costs of enforcing any right to indemnification under this Agreement, and the cost of pursuing any insurance providers.

This agreement and waiver is valid from the date below and grants permission for future care without the need for additional authorization each time Seaport Paw grooms my pet.

The Seaport Paw-licies

Health All dogs that receive grooming services must show current proof of Rabies, Distemper and Bordetella before they receive services, and cats must provide proof of Rabies. Please remember not all animals should receive traditional grooming services and please consider your pet's health, age, and overall disposition. We retain the right to refuse service to any pet who we believe would suffer from traditional grooming experience.

Cancellation Notice Please provide a minimum 24 hour notice if you are not able to make your pet's appointment, by failing to do so there will be a \$20 cancellation fee per animal. We provide courtesy confirmation calls the day before the appointment for your convenience. If you are running late to an appointment please call us. Your appointment time will be held for 15 minutes but after that there is no guarantee we will be able to groom your dog as it will disrupt the rest of the appointments.

Grooming Services Please allow 3 hours for grooming, our staff will do their best to give you an idea of the time it will take at the beginning of the appointment although that might be subject to change as we groom your pet. While your pet is with us make sure you are able to be reached so we can contact you with questions, concerns and notification of completion. Please pick your pet up within 1 hour of notification completion, after 1 hour you may be subject to a Late Pick Up Fee of \$15. Please inform us of any changes you would like after the haircut within 24 hours and we will make every effort to achieve your satisfaction with the haircut.

Fleas If we are to find fleas at any time during the grooming process we will give your dog a flea bath for an additional \$20 and we will notify you of this additional fee. If it is determined to be a serious problem we will require you to pick up your dog and recommend a trip to the vet.

De-matting If your dog has matted hair our groomers will let you know what options are available for the health, safety and comfort of your dog. If we are not able to de-matt the dog we will notify you of needing to shave down. You are free to decline that option and take to another groomer for a second opinion.

Owner's Name(s) (Print) _____ Date _____

Owner's Signature _____